

JOAN MARIE DION, RHIA, CDIP, CCDS, CPC
BERKELEY RESEARCH GROUP, LLC
307 International Circle, Suite 400 Hunt Valley MD 21030

Direct: 614 .256.2341

JDion@ThinkBRG.com

SUMMARY

Diverse Health Information background which spans greater than 30 years with a focus on HIM management, clinical documentation improvement, coding, and revenue cycle management

EXPERIENCE

Berkeley Research Group
Hunt Valley, MD
01/12 - Present

Associate Director

- Project Management
 - Oversight of ICD-10 Steering Committee
 - Implementation and Follow-up for Clinical Documentation Improvement Programs
 - Provide APR DRG Education
 - Provide ICD-10 CM/PCS Education
 - Management of Quality Initiatives
- Interim Health Information Management Director
 - Prepared the HIM Department for transition to an electronic medical record
 - Coordinated the activities of the Clinical Documentation Team leading to successful communication with physicians and coders
 - Led the transition of the HIM Department to a centralized model
 - Managed the Revenue Cycle Team reducing days in Accounts Receivable
 - Reduced backlogs in analysis, release of information, and prep, scanning and indexing to a current status of 24 hour turnaround time
 - Participated in The Joint Commission Readiness Team

Navigant Consulting

Baltimore, MD

07/08 – 12/11

Associate Director

- Project Management
 - Implementation and Follow-up for Clinical Documentation Improvement Programs
- Interim Health Information Management Director
 - Managed inpatient coding audits of 400 records per month assessing APR DRG coding and present on admission accuracy
 - Reduced unbilled accounts by 60%
 - Provided ongoing training to coders, clinical documentation specialist, and physicians to capture the greatest specificity to accurately reflect the severity of illness and risk of mortality
 - Developed Policies and Procedures
 - Participated in The Joint Commission Readiness Team
 - Managed the transition of transcription vendors and provided education to users
 - Administrator for several systems including Transcend, WebMedx, and eWeb; responsible for education of users
 - Managed Release of Information ensuring compliance with regulatory agencies
 - Managed record analysis and completion reducing incomplete records by 50%

BearingPoint

Chicago, IL

02/05 – 7/08

Manager

- Project Management
 - Implementation and Follow-up for Clinical Documentation Improvement Programs
- Revenue Cycle System Assessment
 - Worked with a team assessing fourteen hospitals in a healthcare system

- Assessed current state and based on findings developed recommendations for best practice and future state design
- Future state design included IT solutions, process improvements, and change management focusing on overall revenue management.

HP3 Healthcare Concepts

Bethlehem, PA

11/03 – 2/05

Senior Manager

- Subcontracted to the Bearing Point system assessment project listed above

United Audit Systems

Cincinnati, OH

1/01 – 11/03

Manager

- Managed approximately forty coders and auditors working in medical facilities throughout the US
 - Visited clients sites and performed coding quality audits
 - Assisted with software development to monitor code assignments for regulatory compliance
 - Made sales calls on current and perspective clients

Lexicode Corp

Ballentine, SC

09/99 – 01/01

Coding Consultant

- Reviewed medical records extracting data for coding and abstracting while ensuring compliance with regulatory agencies

King Khaled Eye Specialist Hospital

Riyadh, Saudi Arabia

08/96 – 8/99

Director of Medical Records

- Managed HIM Department
 - Chaired the Medical Record Committee and Forms Committee
 - Member of Quality Review Committee
 - Assisted with physician research
 - Participated in The Joint Commission Readiness Team and achieved a successful survey

EDUCATION

BS, Health Information Administration

Stephens College

Columbia, Mo

AFFILIATIONS

American Health Information Management Association

- Registered Health Information Administrator (RHIA)
- Certified Documentation Improvement Practitioner (CDIP)
- AHIMA Approved ICD-10-CM/PCS Trainer

Association of Clinical Documentation Improvement Specialists

- Certified Clinical Documentation Specialist (CCDS)

American Academy of Professional Coders

- Certified Professional Coder