

**Robert Glasser**  
BERKELEY RESEARCH GROUP, LLC  
810 Seventh Avenue, New York, NY 10019

Direct: 516.998.6310  
[rglasser@thinkbrg.com](mailto:rglasser@thinkbrg.com)

## **CERTIFICATIONS**

Certified Public Accountant, New York and Connecticut  
Certified Fraud Examiner  
Certified in Financial Forensics  
Certified Insolvency and Reorganization Accountant  
Chartered Global Management Accountant  
Certified Property Insurance Appraiser and Umpire

## **PROFESSIONAL AFFILIATIONS**

American Institute of Certified Public Accountants  
Risk and Insurance Management Society (RIMS)  
Association of Certified Fraud Examiners  
New York State Society of CPA's

## **EDUCATION**

Masters of Business Administration with a major in Finance from New York University, Stern School of Business  
Bachelor of Science in Business Administration with a major in Accounting from the University of Connecticut

## **PROFESSIONAL EXPERIENCE**

Robert Glasser is a Managing Director in BRG's Consulting's Business Insurance Claims practice and is based in New York. He is a Certified Public Accountant, Certified Fraud Examiner, Certified in Financial Forensics, a Certified Insolvency and Reorganization Accountant and a Chartered Global Management Accountant, with more than 35 years of diverse financial management, insurance claims and accounting and forensic fraud investigation experience at public and private companies.

Mr. Glasser helps insured businesses prepare and substantiate business interruption and property damage claims resulting from physical damage due to hurricanes and other perils. His experience covers a wide range of industries including hospitality, real estate, manufacturing, retail and service organizations.

Mr. Glasser performs and leads domestic and international forensic fraud investigations involving alleged acts of employee dishonesty, embezzlement and corruption involving the preparation of claims with insurance coverage.

He has also participated in financial reporting fraud investigations, including matters relating to revenue recognition, earnings management including stock option backdating. His experience covers a wide range of

industries including hospitality, mortgage and real estate, manufacturing and retail. Mr. Glasser has also participated in dispute resolution engagements and has been retained as an appraiser and court appointed umpire.

Previously, Mr. Glasser was a Managing Director at FTI Consulting in their business insurance claims practice helping clients with insurance claims, litigation support and various loss quantification matters. Mr. Glasser was previously the East Coast Regional Director of Aon Risk Solutions' Property Claims Preparation, Advocacy and Valuation Group where he led the firm's U.S. east coast insurance claims practice, which helps policyholders prepare complex business interruption and fidelity claims. Prior to Aon, Mr. Glasser was a Partner in Dempsey Partners' New York office where he led the firm's U.S. East Coast Property and Business Interruption Claims practice. Prior to Dempsey Partners, Mr. Glasser was with BDO Consulting, where he led the firm's Insurance Claim Services practice and performed numerous forensic fraud investigations. He also served as the Chief Financial Officer and Executive Vice President of an international telecommunications firm, as well as Chief Financial Officer of a product manufacturer and distribution company.

Mr. Glasser's background also includes turnaround financial management assignments and extensive experience in corporate planning and analysis, controller responsibilities and strategic planning. Mr. was also the Vice President of Finance of a company with operations in Russia.

#### Insurance Claim Engagements

- Managed and prepared a business interruption, property damage and extra expense claim for a fortune 100 international pharmaceuticals company due to one of its main manufacturing facilities temporarily shutting down for several months from flooding. Required overseeing staff in the US and Asia and required on-site work in Asia assisting company personnel in compiling and preparing a claim in excess of \$30 million USD.
- Managed and prepared a business interruption and property damage claim for a fortune 250 international industrial parts manufacturing company due to one of its manufacturing plants shutting down for several months from flooding. Required on-site work in Asia assisting company personnel and overseeing staff in the US in compiling and preparing its claim in excess of \$10 million USD.
- Managed and prepared a business interruption, property damage and extra expense claim for an aluminum can manufacturer in Asia as a result of its main manufacturing facility shutting down for several months from flooding. Required overseeing staff in the US and Asia and required on-site work in Asia assisting company personnel in compiling and preparing a claim in excess of \$100 million USD.
- Developed and prepared a property, business interruption and extra expense claim for a large international manufacturing company in the pharma industry due to one of its primary manufacturing plants temporarily closing shutting down for several months as a result of flooding. Performed work on-site in Asia assisting company personnel and overseeing staff in the US in compiling and preparing a claim in excess of \$90 million.
- Managed and prepared a property damage and extra expense claim for a major tunnel project in New York as a result of major flooding from a hurricane. Tracked and compiled all invoices associated with the delay in construction, rebuild and extra expense of \$690 million USD.
- Managed and prepared a business interruption, property damage and extra expense claim for one of the largest hotels and convention center in Santiago, Chile due the hotel closure for several months after an earthquake. Required on-site work in South America assisting company personnel and overseeing staff

in the US in compiling and preparing its property damage and business interruption claim in excess of \$25 million.

- Managed and prepared a business interruption, property damage and extra expense claim for one of the largest residential apartment complex in New York as the result of extensive damage from a hurricane. Required on-site work assisting company personnel and overseeing staff in the US in compiling and preparing its property damage and business interruption claim in excess of \$100 million USD. Oversaw the team of client and consulting personal in the preparation, reporting and submission of the restoration and rebuild costs.

### Publications

- PropertyCausalty360.com, Understanding Business Interruption and Property Insurance Values, October 19, 2016.
- Report of Superstorm Sandy Working Group, “Critical Insurance Coverage Issues Emerging in the Wake of Sandy”, Published March 2013, contributing author.
- Risk Manager Monitor, “The Gulf Oil Spill: One Year Later” Interviewed by Jared Wade, Published April 20, 2011.
- Environmental Claims Journal publication, “How to Prepare for the Hurricane Season and Avoid Being Underinsured for Business Interruption Coverage and a Special Section on What to Do if You Have Loss of Income from the BP Oil Spill” October 2010.
- Lodging Hospitality report, “Understanding Claims Process Critical for Gulf Coast Hotels.” Published August 12, 2010; co-authored with Glenn Pomerantz, CPA.
- Savannah Morning News weekly business publication, “Prepare for Hurricane Season 2010.” Published July 14, 2010.
- Environmental Protection periodical, “Preparing Your Business for Hurricane Season 2010.” Published June 15, 2010; co-authored with Glenn Pomerantz, CPA.
- InsuranceNewsnet.com, “What Businesses Can Do to Prepare for Hurricane Season 2010 According to BDO Consulting.” Published June 8, 2010; co-authored with Glenn Pomerantz, CPA.

### Speaking Engagements

- Petrochemical Supply Chain & Logistics 2017, December 12, 2017, Managing a Complex Business Interruption Claim, Houston, TX
- First Party Claims Conference, October 17, 2017, Documenting and Proving a Cyber Insurance Claim, Warwick, RI
- IMA Brokers, Complex Business Interruption and Cyber Claim Issues, September 22, 2017, Denver, CO
- New York State Insurance Fund, September 15, 2017, Emergency Response-Preparing Your Company to Deal with A Disaster, New York, NY
- Long Island RIMS Conference, May 23, 2017, Emergency Response-Preparing Your Company to Deal with A Disaster, Westbury NY
- First Party Claims Conference, October 18, 2016, Business Income, Extra Expense and Consequential Damages with Coverages for Shopping Centers and Malls, Warwick, RI
- Hotel Asset Managers Association Annual Conference, April 21, 2016, Understanding the Role of an Asset Manager in a Complex Business Interruption and Property Claim, Boston, MA

- University of Connecticut Annual Risk Management Conference, April 7, 2016, Looming Geo-Political & Social Risks, Stamford CT
- Wells Fargo Insurance Services, April 6, 2016, Managing a Complex Business Interruption Claim and Preparing BI Worksheets, Washington DC
- Lockton Insurance Brokers, March 21, 2016, Complex Real Estate Business Interruption Claims and BI Exposure Analysis Worksheets, Denver, CO
- USI Insurance Brokers, March 2, 2016, How to Prepare a Complex Business Interruption Claim, BI Values and BI Worksheets, Phoenix, AZ
- USI Insurance Brokers, March 1, 2016, How to Prepare a Complex Business Interruption Claim, BI Values and BI Worksheets, Woodland Hills, CA
- Beecher Carlson Insurance Brokers, March Anderson Kill Annual Policyholder Advisor Conference, October 29, 2015, Bad Faith Recovery for Insurance Denials, New York, NY
- First Party Claims Conference, October 21, 2015, Business Interruption Loss of Income in the Hospitality Industry, Warwick, RI
- IMA Brokers, Managing a Complex Business Interruption Claim, August 31, 2015, Denver, CO
- Florida RIMS Conference, July 30, 2015, Supply Chain Risk Management, Naples FL
- CFO Leadership Council (Formerly The CFO RoundTable), May 13, 2015, Protecting Your Company & Managing Risk: Disaster recovery for CFOs, New York, NY
- University of Connecticut Risk Management Conference, March 20, 2015, Non-Ethical Behavior vs. Enforcement, Stamford CT
- Florida RIMS Conference, July 30, 2015, Property Insurance Potholes, Naples FL
- Harris Marin Litigation Conference, May 9, 2014, Critical Coverage Challenges in the Wake of Superstorm Sandy, New York NY
- Financial Executives International, NJ Chapter, March 26, 2014, Grey and Contentious Areas in a Complex Business Interruption Claim, Morristown NJ
- Long Island RIMS Conference, February 25, 2014, Critical Lessons Learned in the Wake of Superstorm Sandy, Westbury NY
- Boston RIMS Conference, February 20, 2014, Property Insurance Potholes, Boston MA
- University of Connecticut, School of Business and Insurance, November 21, 2013, Forensic Accountants Role in a Complex Business Interruption or Employee Theft Claim, Stamford CT
- Boston RIMS Conference, November 14, 2013, Managing a Complex Property Damage and Business Interruption Claim, Boston MA
- Hospitality Financial & Technical Professionals, October 9, 2013, Best Practices for a Property Insurance and Business Interruption Claim, Boston MA
- Baruch College, Zicklin Graduate Accounting Society, March 14, 2013, Hot Topics in Accounting: Forensic Accounting & Technology, New York NY
- Wells Fargo Insurance Brokers, March 12, 2013, Managing a Complex Business Interruption Claim and BI Values and Exposure Analysis, New York NY
- Hospitality Law Conference, February 11, 2013, “Crime Pays” A Conversation of Fraud and Recovery, Houston, TX
- New York City RIMS Conference, October 18, 2012 Crime Pays – Recovering Employee Dishonesty Claims, NYC, New York
- Florida Society for Healthcare Risk Management and Patient Safety, August 2, 2012, Business Interruption Claims – Pre & Post Actions, Orlando, FL

- Denver University Hospitality/Hotel Asset Management Degree Program, Understanding the Role of an Asset Manager in a Complex Property Damage, Business Interruption and Employee Theft Claim in the Hospitality Industry, April 25, 2012, Denver, CO
- IMA University, Be Prepared When Crises Strikes; BI & Insurance Crises Planning, April 25, 2012, Denver, CO
- T&H Brokers, Managing a Complex Business Interruption Claim and BI Values and Exposure Analysis, March 28, 2012
- U.S.I. Insurance Brokers, Business Insurance Values; the Claims Process and Crime Pays – Employee Fraud, March 16, 2012 Boston, MA
- Massachusetts RIMS Spring Conference, March 15, 2012 Crime Pays – Employee Fraud, Bentley University, Waltham, MA
- Insurance Offices of America, February 17, 2012 Managing a Complex Property Damage and Business Interruption Claim, Longwood, FL
- Sterling & Sterling, February 3, 2012 Managing a Complex Property Damage and Business Interruption Claim, Woodbury, NY
- Arthur J. Gallagher Risk Management Services, January 23, 2012 Managing a Complex Property Damage and Business Interruption Claim, White Plains, NY

#### Recent Trials and Depositions

- James Berman Chapter 7 Trustee for the Estates of Michael S. Goldberg, LLC Plaintiff v. Sally A. LaBonte, Trustee of the Scott A. Labonte Dynasty trust, et al. Defendants US Bankruptcy Court, District of Connecticut Adv. Proc. No 14-02026 (ASD)
- LAUREATE EDUCATION, INC. v. THE INSURANCE COMPANY OF THE STATE OF PENNSYLVANIA, 2013