



HEALTHCARE

Public Scorecard Optimization Program

BRG's Public Scorecard Optimization (PSO) Program is a data-driven solution designed to enhance health system performance in key public scorecards like *US News & World Report*, CMS Stars, Leapfrog, and payer quality programs by maximizing ratings and improving quality care metrics.

By focusing on critical metrics, setting achievable targets, and leveraging powerful analytics, BRG supports hospitals in elevating their ratings and achieving strategic goals. Data-driven forecasts, evidence-based strategies, and hands-on support address key areas such as mortality, infections, surgical quality, readmissions, and risk adjustment to help ensure sustainable, long-term improvements.

Methodology and Deliverables

Our three-step process starts with a thorough assessment, followed by a prioritized list of metrics and recommendations built into a detailed improvement plan to drive better patient outcomes and experiences.

Our analytics assessment narrows a hospital's specific list of 500+ metrics down to 20 to 30 key performance indicators (KPIs). Applying best practices, BRG works with hospital quality teams to finalize a list of actionable metrics that will improve public scorecard performance.

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The qualitative assessment evaluates hospital performance and resources across key areas such as surgical quality, readmissions, mortality, clinical documentation, and quality infrastructure. BRG evaluates hospital compliance with best practice, making recommendations to accelerate care and improve scorecard metrics.

In collaboration with the hospital team, we develop a quality improvement plan using the prioritized metrics and qualitative recommendations. BRG facilitates development of a hospital plan to achieve best practice performance and drive scorecard improvement.

Cut Through The Complexity: Improve Outcomes and Performance

The increasing volume of financial and quality metrics health systems are required to track, combined with continuously evolving CMS programs and persistent staffing and resource limitations, presents a significant challenge for hospital leaders focused on identifying and implementing impactful improvements.



Driving Clinical Excellence

Driving clinical excellence means focusing on the metrics that matter most. BRG's PSO Program provides organizations with tools designed to improve performance and drive better outcomes. Benefits include:

- Identify the most critical metrics
- Set realistic, obtainable targets
- Track KPIs through robust analytics
- Improved scorecard forecasting
- Provide evidence-based improvement plans
- Support implementation in key areas (e.g., mortality, infections and other complications, surgery, readmissions, quality infrastructure)

BRG Healthcare Clinical Quality Service Offerings

Comprehensive
Surgery Transformation

Infection
Prevention Solution

Public Scorecard
Optimization Program

Sepsis Program

FOR A DEEPER DISCUSSION AND TO LEARN MORE ABOUT HOW BRG CAN HELP YOU, CALL OR EMAIL TO ARRANGE A PRIVATE CLIENT BRIEFING.



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BRG combines world-leading academic credentials with world-tested business expertise, purpose-built for agility and connectivity, which sets us apart—and gets our clients ahead.

Our top-tier experts include experienced industry leaders, renowned academics, and leading-edge data scientists. Together, they bring a diversity of proven real-world experience to economics, disputes, and investigations; corporate finance; and performance improvement services that address the most complex challenges for organizations across the globe.

Our unique structure nurtures the interdisciplinary relationships that give us the edge, laying the groundwork for more informed insights and more original, incisive thinking from diverse perspectives that, when paired with our global reach and resources, make us uniquely capable to address our clients' challenges.

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