



HEALTHCARE

BRG Care Transformation – Emergency Department

As the primary gateway for half of all hospital admissions, an emergency department's (ED) operational efficiency and financial health are vital to a facility's overall success.

BRG Healthcare partners with providers—from rural hospitals to large academic medical centers (AMCs)—to drive sustainable improvements in financial, clinical, and operational performance. By optimizing specialized units like EDs, we help organizations expand capacity, streamline workflows, and improve patient care and experience.

Operational Efficiency and Clinical Excellence

We work with leadership and front-line staff to engineer more resilient operating models that help reduce systemic friction that can lead to burnout, which translates into a more attentive, seamless experience for every patient.

Through our collaborative framework, we partner with ED leadership to align staffing models, scheduling, and skill mix with the ED's patient population and arrival patterns. This best practice enables BRG clients to achieve results including 75 percent reduction in arrival-to-triage time, 50 percent faster arrival to provider, and 20 percent improvement in overall length of stay.

BRG DRIVE™

BRG DRIVE™ is a cutting-edge, web-based analytics platform designed to integrate data from multiple sources into one intuitive dashboard. It can provide ED leaders with key performance metrics that help:

- identify and analyze staffing efficiencies (e.g., monthly changes, location bottlenecks, patient arrival and departure)
- identify what is driving increases or decreases in left-without-being-seen (LWBS) rates measure turnaround-time trends

Our Team

We bring deep expertise across the healthcare continuum, including inpatient throughput, perioperative optimization, managed care, ambulatory services, revenue cycle, and supply chain. We integrate all areas to align best practices and deliver exceptional care to our clients.



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